

Linda Markowsky Manager of Compliance Assistance Training, in the Accessibility Directorate of Ontario, will be coming onsite to answer questions in regards to the Accessibility for Ontarians with Disabilities Act.

This information session will focus on an overview of the AODA, the requirements for compliance with the customer service regulation and where you can get more information to answer your questions and help you comply with the accessible customer service standard.

You will also be updated on the progress of the four accessibility standards still in development, information and communications, transportation, built environment and employment

Course Date(s): Tuesday, March 9 th , 2010					
Time: 9:00 a.m. to 11:00 a.m.		Location: OGCA 6299 Airport Road, Suite 703, Mississauga, Ontario L4V 1N3			
Cost: OGCA Members: \$15.00 Non-Members: \$25.00 Site Location License: \$100.00		Please indicate how you would like to participate: Webinar <input type="checkbox"/> On-site <input type="checkbox"/>			
Please register the following person(s): (Print name as it will appear on certificate)					
Name:		Email:		\$	
Name:		Email:		\$	
				Subtotal	
				5% GST (R107797847RT)	
				Total	
Company:		Contact Name:			
Address:		City:	Prov:	PC:	
Phone:		Fax:			
Space is available on a first come, first served basis, and can be held by faxing this form. Please fax back to (905)671-8212 by Thursday, 4th, 2010. Payment must be received prior to the commencement of the course.					
Total Payment:		Paid By: (check one)	Visa	M/C	Cheque (Attached)
Credit Card Number				Expiry	
Name on Credit Card:		Signature:			
Credit Card Payments may be faxed/mailed to the OGCA office. Cheques are to be made payable to: Ontario General Contractors Association and sent, with this completed form, to: OGCA, 6299 Airport Road, Suite 703, Mississauga, ON L4V 1N3 Phone: (905) 671-3969 Fax: (905) 671-8212					
Cancellation Policy: Full refund given to those cancellations received at least 3 weeks in advance. 50% refund for cancellations received 2 weeks in advance. No refund will be given to those cancellations received less than 1 week prior to start of session.					



About the Speaker

Linda Markowsky

Linda Markowsky is the Manager of Compliance Assistance Training in the Accessibility Directorate of Ontario, Ministry of Community and Social Services. She has worked with the Accessibility Directorate for three years and was Manager of Compliance Assurance before taking on her current position last spring.

Throughout her career, Linda has followed her passion to “make a difference”. She began her career in the mental health field, moved to the federal government where she worked on policies related to victims of crime and managed a program reaching out to communities to create alternate approaches to community justice.

These experiences motivated her to build a third career as an independent writer, researcher and speaker advocating for greater understanding and prevention of youth violence and violence against women.

In this career, she wrote four books and received a lifetime achievement award from the Justice Institute of B.C. In the last ten years, she has worked for change “from the inside” in the Ontario government, most recently to help promote universal accessibility for people with disabilities.